

Grooming Release Form

Current Vaccinations/Veterinarian information: Proof of vaccination or current titer testing and current veterinarian information must be provided before grooming will occur. Extraordinary circumstances such as a waiver from your veterinarian will be taken into consideration.

Aggressive or Dangerous Pets: Owners MUST inform Doggone Cute Grooming and The Lodge for Pampered Pets if your pet bites, has bitten, or is aggressive to people, other pets, or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet and protects both your pet and the groomer. Doggone Cute Grooming and The Lodge for Pampered Pets reserves the right to refuse/stop services for such pet(s) at any time during the grooming process and charge a handling fee in addition to the regular grooming charge.

Health or Medical Issues & Senior Pets: Grooming procedures can sometimes be stressful, especially for a senior pet or a pet with medical problems and can expose hidden medical problems or aggravate a current one during or after a groom. Because senior pets and pets with health issues have a greater chance of injury, these pets will be groomed for cleanliness and comfort, in styles that will not add to their stress. In the best interest of your pet, this agreement gives Doggone Cute Grooming and The Lodge for Pampered Pets permission to obtain immediate veterinary treatment for your pet should it be deemed necessary by staff. We will do our best to contact you prior, then transport your pet to your authorized veterinarian or our emergency veterinarian. All expenses for veterinary care are the responsibility of the pet's owner.

No-shows & cancellations: No shows and last-minute cancellations are subject to a \$25 FEE PER PET which will be added to your next invoice. Pre-payment for the same will be required prior to reserving another appointment. We understand that there may be emergency situations and will work with you, but not on a continuing basis. Please be respectful of our time as we are a by-appointment business, and another client could have taken your appointment if we had known.

Note: clients 15 minutes late risk losing their appointment without notice.

Note: pet must be picked up within 30 minutes of being notified that pet is ready for pick-up, otherwise the dog will be transferred to The Lodge for Pampered Pets daycare/boarding program and both bills must be paid upon pickup.

Accidents: There is always the possibility that an accident could occur. Grooming equipment is sharp. Even though we use extreme caution and care in all situations, potential problems could occur such as cuts, nicks, scratches, quacking of nails, etc. In most circumstances this can happen when a pet is wiggling or moving around. If you arrive to pick up your pet and they are still being groomed, please do NOT talk to them, or allow them to see you. Please sit quietly in our lobby area or step outside for a few moments. Every effort will be made to ensure your pet is groomed as safely as possible; however, some pets may have reactions to grooming products or procedures such as shaving, ear plucking, etc.

Cat Grooming: Cats will be groomed by appointment only. Cats can be very sensitive to the grooming process and become easily stressed. Your groomer has the right to discontinue the grooming process or refer you to a veterinarian if it is deemed too unsafe to groom your cat for any reason.

Mat removal: Pets with matted coats need extra attention during their grooming session. Mats left in a pet's coat only grow tighter, and can strangle the pet's skin, or eventually tear it open. Doggone Cute Grooming and The Lodge for Pampered Pets do not wish to cause serious or undue stress to your pet and will not continually de-mat your pet for you. Mats can be exceedingly difficult to remove and may require your pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts, or abrasions due to warts, moles or skin folds trapped within the mats. Heavy Matting can also trap moisture and urine near the pet's skin allowing mold, fungus, or bacteria to grow., causing skin irritations that existed prior to the grooming process. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations, hematoma of the ears or abrasions and failure of the hair to regrow. Shaved pets are prone to sunburn and should either have sunscreen applied daily or should be kept out of the sun until the hair grows back sufficiently to protect the skin. In some cases, pets may also exhibit brief behavioral changes. Prevention is the best defense against matting by scheduling regular grooming and bathing appointments. There is an extra charge for De-matting.

Note: we will attempt to call you if your pet must be shaved down due to matting if not otherwise agreed upon or if de-matting charges will be greater than \$10. If we are unable to reach you, we will do what we deem is safest for your pet's health and well-being.

Parasites: If fleas or ticks are found on your pet during the grooming process, your pet will be treated with a flea and tick shampoo to kill the parasites and you will be charged an additional fee. Ticks found will be removed for an additional charge. If ticks are found, we strongly suggest having your pet evaluated a veterinarian. Please note that parasites are a health hazard to your pet as well as humans.

Hold Harmless Agreement: By signing this contract, you (or your agent representing you) agree to hold Doggone Cute Grooming and The Lodge for Pampered Pets, operators, employees, officers, and directors harmless from any damage, loss, or claim arising from any condition of the undersigned pet, either known or unknown to Doggone Cute Grooming and The Lodge for Pampered Pets. It is also further understood and agreed, the terms and conditions of this agreement can change at any time, without notice, and will overwrite any and all signed contracts or releases. It is further understood that this clause applies to any and all pets groomed.

I have read and agree to the policies of Doggone Cute Grooming and The Lodge for Pampered Pets.

Name: _____

Phone number: _____

Secondary number: _____

Animal Hospital: _____

Pet's Name and Breed: _____